

ECLIPSE Health Fund Certificate Requirements

Fund	Date Updated	Contact			Certificate										
		Fax	Phone	Email	Type B	Type C	3B/Acute	Accident	Rehab	Psych	ICU	CCU	SCN	HDU	Spinal
AAMI Health Insurance Pty Ltd	18/07/2024			Contractspecialistteam@nib.com.au	N	N	N		N	N	N	N	N	N	N
ACA Health Benefits Fund	28/04/2021	(02) 9847 3357		info@acahealth.com.au	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
AIA Health Insurance	26/08/2024			health.claims@aia.com.au	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Apia	18/07/2024			Contractspecialistteam@nib.com.au	N	N	N		N	N	N	N	N	N	N
Australian Unity Health Limited	28/04/2021			providerservices@australianunity.com.au	N	N	N	N	N	N	N	N	N	N	N
BUPA	28/04/2021			EclipseHospitalsAcuteCareCertificate@bupa.com.au	N	N	Y	N	N	N	N	N	N	N	N
CBHS Health Fund	28/04/2021	(02) 9843 7677		hospital.claims@cbhs.com.au	N	N	N	N	N	N	Y	Y	Y	Y	Y
CBHS Corporate	26/08/2024			hospital.claims@cbhs.com.au	N	N	N	N	N	N	Y	Y	Y	Y	Y
see-u by HBF	26/08/2024	1300 797 066		sub.systems@seeuhealthinsurance.com.au	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Defence Health	28/04/2021	1800 241 581		hosmedclaims@defencehealth.com.au	N	N	N	M	N	N	N	N	N	N	N
DVA	28/04/2021														
Emergency Services Health	18/07/2024				Y	Y	M	Y	Y	Y	Y	Y	Y	Y	Y
GMHBA	28/04/2021	(03) 5221 4582		hospital@gmhba.com.au	N	N	N	N	N	N	N	N	N	N	N
Grand United Corporate Pty Ltd	18/07/2024			Contractspecialistteam@nib.com.au	N	N	N		N	N	N	N	N	N	N
GU Health	28/04/2021				M	M	M	M	M	M	M	M	M	M	M
HBF	28/04/2021	(08) 9265 6356		hospitalqueries@hbf.com.au	N	N	N	N	M		N	N	N	N	
HCF	18/07/2024				N	N	N	N	N	N	N	N	N	N	N
Health Care Insurance Limited	28/04/2021	(03) 6432 1160		enquiries@hcilt.com.au	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y
Health Partners	28/04/2021	(08) 8113 2259		hospitalclaims@healthpartners.com.au	N	N	Y	N	Y	N	Y	Y	Y	Y	N
HIF	28/04/2021	(08) 9328 3345			Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Hunter Health Insurance (CDH)	6/03/2024		(02) 4990 1385	enquiries@hunterhi.com.au	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
IMAN Australia Health Plans	18/07/2024			Contractspecialistteam@nib.com.au	N	N	N		N	N	N	N	N	N	N
Latrobe Health Services	28/04/2021	(03) 5128 9230		hcnquiry@lhs.com.au	M	M	M	M	M	M	M	M	M	M	M
Medibank including AHM	28/04/2021				N	N	N	Y	N	N	N	N	N	N	N
Mildura	6/03/2024			hospital@mildurahealthfund.com.au	N	N	M	N	Y	M	Y	Y	Y	Y	Y
Navy Health	28/04/2021	(03) 9899 4234		query@navyhealth.com.au	N	N	N	N	N	N	N	N	N	N	N
NIB Health Funds Ltd	18/07/2024			Contractspecialistteam@nib.com.au	N	N	N		N	N	N	N	N	N	N
Nurses & Midwives Health Pty Ltd	18/07/2024				N	N	N	M	Y	Y	Y	Y	M	M	M
onemedifund	28/04/2021	(02) 4224 4350		info@onemedifund.com.au	N	N	N	N	N	N	N	N	N	N	N
Peoplecare Health Insurance	28/04/2021	1300 673 405		info@peoplecare.com.au	N	N	N	N	N	N	N	N	N	N	N
Phoenix Health Fund	28/04/2021	(02) 4968 2229		enquiries@phoenixhealthfund.com.au	M	M	M	M	M	M	M	M	M	M	M
Police Health	28/04/2021	(08) 8112 7099		enquiries@policehealth.com.au	Y	Y	M	Y	Y	Y	Y	Y	Y	Y	Y
Qantas Assure	18/07/2024			Contractspecialistteam@nib.com.au	N	N	N		N	N	N	N	N	N	N
Queensland Country Health Fund	28/04/2021	1800 813 415		info@qchfund.com.au	Y	Y		M	Y	Y	Y	Y	Y		Y
RACQ Health Insurance	18/07/2024														
Reserve Bank Health Society Ltd	28/04/2021	1300 309 704		info@myrbhs.com.au	N	N	N	N	N	N	N	N	N	N	N
RT Health Fund	28/04/2021	1300 887 123		hospitals@thehealthfund.com.au	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
St.Lukes Health	6/03/2024	(03) 6331 9095	1300 651 988	general@stlukes.com.au	M	M	M	M	N	N	N	N	N	N	N
Suncorp Health Insurance Pty Ltd	18/07/2024			Contractspecialistteam@nib.com.au	N	N	N		N	N	N	N	N	N	N
TAL Health Insurance	18/07/2024			Contractspecialistteam@nib.com.au	N	N	N		N	N	N	N	N	N	N
Teachers Health Fund	28/04/2021	1300 728 388		info@teachershealth.com.au	N	N	N	M	Y	Y	Y	Y	M	M	M
Teachers Union Health	28/04/2021			claims@tuh.com.au	M	M	M	Y	N	N	Y	N	Y	N	N
Territory Health Fund	28/04/2021	1800 623 893		info@territoryhealth.com.au	Y	Y		M	Y	Y	Y	Y	Y		Y
The Doctors' Health Fund	28/04/2021	(02) 9437 9326		info@doctorshealthfund.com.au	Y	Y	Y	Y	Y	Y	Y	Y	Y		Y
Union Health	18/07/2024				M	M	M	Y	N	Y	N	Y	N	N	N
Transport Health	6/03/2024			enquiries@transporthealth.com.au	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Westfund	28/04/2021	(02) 6352 3933		hospital@westfund.com.au	M	M	M	M	M	M	M	M	M	M	M

N	Retain in Medical records and submit via CERT segment (note funds may request paper on a case by case basis)
Y	Submit via ECLIPSE and send paper certificate
M	Claims submitted manually not via ECLIPSE
	Blank = No CERT segment required